Lean = A way of thinking and acting
Focusing on . . .

The Objective

Maximize Customer Value
Minimize Waste

The Approach

Plan
Do
Check
Adjust

People
Add value to the organization
- Empower employees to make a difference
- Develop people and partners
- Grow leaders

Philosophy
Ensures long-term views drive activities
- Align activities with priorities
- Uses Hoshin Kanri "Strategic Deployment"

Process Improvement
Produces the right results
- Focus on customer value and increase it
- Identify a value stream and map the current state
- Eliminate waste in identifying future state
- Develop implementation plan
- Strive for continuous improvement

Problem Solving
Drives organizational learning
- Apply A3-Thinking
- Use A3 templates
- Identify the problem before countermeasures
- Involves trying, testing and revising

4 P's

Standard Work
Kaizen
Visual Management
TIMUWOOD
Flow
5S
Root Cause
Slow Decisions
Fast Actions
Metrics
Catchball

Pull the Andon Cord
ADE
Respect
A3-X
True North
Metrics

True North

4 P's

The Objective

Maximize Customer Value
Minimize Waste

The Approach

Plan
Do
Check
Adjust