

CFO Forum UCSF Finance

Teresa Costantinidis
Vice Chancellor and Chief Financial Officer

Agenda

- Welcome and Overview
- US News Rankings
- Getting to Know Dr. Talmadge King, Dean, School of Medicine
- Introduction of New UCSF Finance staff
- Managing Cyber-Fraud Risk
- Update on UCSF Finance Customer Satisfaction Survey
- UCOP Review of Retiree Health Benefits
- Announcements and Close



Forum Goals

- Getting to know colleagues within UCSF Finance
- Learning what's new and important in Finance and within UCSF
- Networking
- Becoming a stronger, more effective organization
- 3x times per year





UCSF Medical Center

#5 ranked hospital in the US #1 ranked hospital in the West





Best Hospitals in the U.S. 2015 - 2018

US News Best Hospitals 2017-2018

- 1 Mayo Clinic (Rochester, Minn.)
- 2 Cleveland Clinic (Cleveland)
- Johns Hopkins Hospital (Baltimore)
- Massachusetts General Hospital (Boston)
- 5 UCSF Medical Center (San Francisco)
- 6 University of Michigan Hospitals and Health Centers (Ann Arbor)
- 7 UCLA Medical Center (Los Angeles)
- New York-Presbyterian Hospital (New York)
- 9 Stanford Health Care-Stanford Hospital (Stanford)
- Hospitals of the University of Pennsylvania-Penn Presbyterian (Philadelphia)

US News Best Hospitals 2016-2017

- 1 Mayo Clinic (Rochester, Minn.)
- 2 Cleveland Clinic (Cleveland)
- Massachusetts General Hospital (Boston)
- Johns Hopkins Hospital (Baltimore)
- UCLA Medical Center (Los Angeles)
- New York-Presbyterian University Hospital of Columbia and Cornell (New York)
- 7 UCSF Medical Center (San Francisco)
- Northwestern Memorial Hospital (Chicago)
- Hospitals of the University of Pennsylvania-Penn Presbyterian (Philadelphia)
- NYU Langone Medical Center (New York)

US News Best Hospitals 2015-2016

- 1 Massachusetts General Hospital (Boston)
- 2 Mayo Clinic (Rochester, Minn.)
- 3 (tie) Johns Hopkins Hospital (Baltimore)
- 3 (tie) UCLA Medical Center (Los Angeles)
- 5 Cleveland Clinic (Cleveland)
- 6 Brigham and Women's Hospital (Boston)
- New York-Presbyterian University Hospital of Columbia and Cornell (New York)
- 8 UCSF Medical Center (San Francisco)
- 9 Hospitals of the University of Pennsylvania-Penn Presbyterian (Philadelphia)
- Barnes-Jewish Hospital/Washington University (St. Louis)

UCSF Medical Center Is Top 10 Nationally in 13 Specialties

- 1. Cancer
- 2. Diabetes & Endocrinology
- 3. Ear, Nose, and Throat
- 4. Geriatrics
- 5. Gynecology
- 6. Nephrology
- 7. Neurology and Neurosurgery
- 8. Ophthalmology
- 9. Orthopedics
- 10. Psychiatry
- 11. Pulmonology
- 12. Rheumatology
- 13. Urology





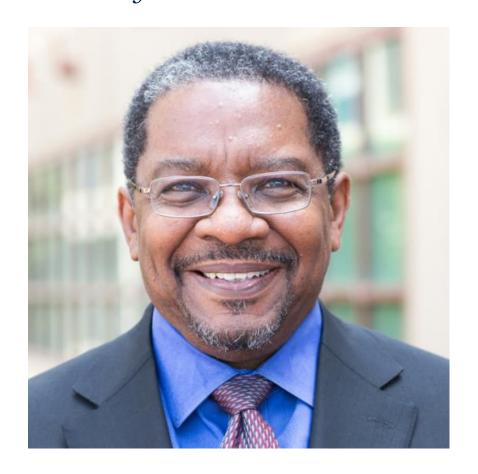
2018 US News Rankings of UCSF School of Medicine

- #3 in the US Primary Care
- #4 in the US Research

- Top 10 Rankings in 6 of 7 Specialty Areas
 - 1. Internal Medicine (#1)
 - 2. Women's Health (#2)
 - 3. Family Medicine (#4)
 - 4. Drug/Alcohol Abuse (#4)
 - 5. Geriatrics (#5)
 - 6. Pediatrics (#7)



Getting to Know Dr. Talmadge King Dean, UCSF School of Medicine





UCSF Finance: New Employees as of October 2017

- We welcome:
 - Charet Wynn, Budget and Resource Management
 - Mohammed Alkubati, Controller's Office
 - Mark Choi, Supply Chain Management
 - Peter Franco, Supply Chain Management
 - Trinity Dunbar, Controller's Office



New Multi-Department Cyber-Fraud Task Force

Co-Leaders:

- John Ellis, Controller's Office
- Jim Hine, Supply Chain Management
- The Task Force will:
 - Consider the growing variety of cyber-fraud attacks and review our policies and procedures against them
 - Recommend improvements to our systems to ensure we are using the latest and best defenses
 - Enlist others to work with them in analyzing this issue



New Finance Customer Service Survey

- 1st wave completed
- 2nd wave results due soon
- Results of 1st wave:
 - Overall satisfaction score of 62
 - Benchmark range of the midpoint of 56-65 for similar organizations
 - While this score is a good one, we can and should do better over time
 - UCSF Finance staff scores high!



UCOP to Study UC Retiree Health Care Benefits

- Retiree health care benefit costs are up and growing too fast
 - Not sustainable
- Study only pertains to retiree health benefits
 - Does not affect UCRP pension benefits
- No funding or programmatic changes until 2019, at the earliest



Lunch With the CFO

- Outreach program started in September
- CFO hosts lunch with up to 12 staff members
 - Drawn from all units of UCSF Finance
- Approximately once every month
- Locations vary



Chancellor's State of the University Address

- Chancellor Sam Hawgood will deliver his fourth State of the University address
 - Friday, October 27, Noon 2 pm
 - Cole Hall Auditorium at Parnassus (invite required)
 - Byers Auditorium at Mission Bay (invite required)
 - Live-streamed



Thank you for everything you do for UCSF Finance!





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